

HAMISH GETTY

SOFTWARE ENGINEER

CONTACT

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EDUCATION

WAIKATO INSTITUTE OF TECHNOLOGY

2023 - Ongoing

- Bachelor of Applied Information Technology (Software Engineering) (Level 7)

2017 - 2018

- Diploma in Information Technology Technical Support (Level 5)

SOFT SKILLS

- Problem Solving
- Interpersonal Communication
- Team Collaboration
- Time Management
- Attention to Detail
- Analytical Thinking

HARD SKILLS

- Software Development
- Web Development
- Database Management
- Object-Oriented Programming
- Cyber Security
- Customer Service

PROFILE

Highly motivated and adaptable professional with a strong work ethic and a passion for information technology. Experienced in retail and warehousing environments, seeking to leverage technical skills and knowledge gained through education and previous roles to contribute to an IT position.

WORK EXPERIENCE

- Wintec** 2024 - ONGOING
Service Desk Agent
 - Provide prompt technical assistance to Wintec staff and students.
 - Deliver exceptional support, ensuring high satisfaction levels.
 - Efficiently handle ticketing, administrative tasks, and knowledge base upkeep.
- Torpedo7** 2020 - 2023
Stores Dispatch Team Member / Relief Supervisor
 - Perform stock picking and packing to stores across New Zealand.
 - Lead, mentor, and manage a high-performing dispatch team, fostering a collaborative and results-driven work environment.
 - Maintain a clean and healthy work environment.
- SVS Veterinary Supplies** 2019 - 2020
Storeperson
 - Ensure accurate and timely order delivery with a 99.5% picking accuracy.
 - Comply with health and safety policies.
 - Assist with cyclical counts and stocktake adjustments.
- Noel Leeming** 2019 - 2019
Storeperson
 - Ensure proper documentation and sign-off for outgoing stock.
 - Maintain a clean and tidy stockroom while following health and safety policies.
 - Check and enter stock received into the computer system accurately.
- The Warehouse** 2017 - 2019
Nightfill Team Member
 - Various roles including stock replenishment, checkouts, shop floor, entertainment, and price integrity.
 - Ensure store cleanliness and presentation.
 - Provide excellent customer service and experience.

REFERENCES

Vikas Mamgain

Wintec

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Briar Whaitiri

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